

# INSTRUCTION MANUAL



## Phone Top-Up

May 2012

**Instructions for adding credit to your phone via Phone Top-Up with LIVE by JN**

The screenshot shows the LIVE banking portal interface. On the left, under 'My Options', the 'Phone Top-Up' link is circled in red. A callout box points to it with the text: 'Step 1: Click "Phone Top-Up"'. The main content area displays account information for ANDERSON, DENZIL, including a 'Welcome to JNBS-Banking' message and tables for Saving Accounts, Loan Accounts, and Fixed Deposit Accounts.

Step 1: Click "Phone Top-Up"

The screenshot shows the 'Phone Top-Up' form in the LIVE banking portal. The form includes a table of currency exchange rates, a list of saving accounts with radio buttons, and input fields for 'Cell Phone Number', 'Company', 'Card Type', and 'Amount'. The 'Principal account' is selected, and the phone number '074 14561234' is entered. A callout box points to the phone number field with the text: 'Step 3: Enter the cellular number you wish to add credit to'. Another callout box points to the 'Company' dropdown menu with the text: 'Step 4: Select the "Carrier"'. A third callout box points to the 'test account' radio button with the text: 'Step 2: Select the savings account you wish to take funds from'. The 'Back' and 'Submit' buttons are visible at the bottom right.

Step 2: Select the savings account you wish to take funds from

Step 3: Enter the cellular number you wish to add credit to

Step 4: Select the "Carrier"



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**LIVE**

**My Options** Last Login: 05/03/2012 16:14 email JNBS log off My Favorites

- Home
- Saving Accounts
- Transfers
- Loans
- Fixed Deposit Accounts
- Payments
- General Information
- Customer Service
- Phone Top - UP

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**Phone Top - UP**

Currency: Jamaican Dollars ( J\$ )	Buy Rate: 1.00	Sale Rate: 1.00
Currency: American Dollars ( US\$ )	Buy Rate: 60.30	Sale Rate: 61.60
Currency: Canadian Dollars ( C\$ )	Buy Rate: 48.75	Sale Rate: 51.20
Currency: Pounds ( £ )	Buy Rate: 114.30	Sale Rate: 117.95
Currency: Caymanian Dollars ( K\$ )	Buy Rate: 71.30	Sale Rate: 74.00

Saving Accounts					
Name	Type	Number ▲	Currency	Current Balance	Available Balance
<input type="radio"/> test account	SAV	10030957	J\$	110.00	110.00
<input type="radio"/> Winston secret account	SAV	10043999	US\$	287.95	4.77
<input type="radio"/> Principal account	SAV	33764621	J\$	17,534.28	17,534.28

Cell Phone Number:

Company:

Card Type:

Amount:  + GCT

[Go](#) **Submit**

Step 5: Click the "Card Type"

Step 6: Click "Submit"

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**LIVE**

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**Phone Top - UP Confirmation**

Cell Phone Number:	8764561234	Amount:	500 JMD + GCT
Phone Company:	Digicel	Phone Card Type:	Five Hundred

Saving Account					
Name	Type	Number ▲	Currency	Current Balance	Available Balance
Principal account	SAV	33764621	J\$	17,534.28	17,534.28

[Go](#) **Confirm**

Step 7: Click "Confirm"



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**LIVE**

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**Alerts**

You have [1 alerts](#)

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### Phone Top - UP Confirmation

Your Transaction is Complete, Please Print or Record This Receipt Number for your Records

Phone Card Receipt	
<b>Transaction</b>	
<b>Number:</b>	225527
<b>Date:</b>	05/03/2012
<b>Time:</b>	16:17:14
<b>Cell Phone Number:</b>	8764561234
<b>Source Account</b>	
<b>Number:</b>	33764621
<b>Type:</b>	SAV
<b>Amount:</b>	600.00
<b>Currency:</b>	J\$
<b>Provider</b>	
<b>Company:</b>	Digicel
<b>Card Type:</b>	Five Hundred
<b>Amount:</b>	500.00
<b>Currency:</b>	J\$

[Continue](#)

Step 8: Click "Continue" to return to the home screen or to complete another transaction