

JN BANK LIVE PERSONAL GOOGLE AUTHENTICATOR SET UP INSTRUCTION MANUAL

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Instructions for setting up the google authenticator app on JN Bank Live Personal

Step 1: Log into JN Live Personal by entering your username and password then click continue



Step 2: You will be prompted with a notice of the security upgrade, once read Click "OK".



Step 3: In the first section enter the last 4 digits of your phone number N.B. A verification code will be sent to your phone via SMS messaging.

SETUP GOOGLE AUTHENTICATOR



Step 4: Once you receive the verification code enter that code in the second section and click on "Verify"

SETUP GOOGLE	AUTHENTICATOR	
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VERIFY MOBILE NUMBER ******665 To receive the verification code, please enter the last 4 digits, including 65, then click send SMS Send SMS	ENTER THE TOKEN Enter the token received from your mobile. Send Token The validation code has been sent The token expires in 06:00 minutes Would you like to add this device in your trusted list? This selection is not recommended for public devices	1. Enter the code sent to your phone
	Verify	2. Click on verify

Step 5: You will be shown a QR Code and a Code number. Use the Google Authenticator app to scan the code



Google Authenticator Logo

N.B:

- 1. You will need a cellphone or a tablet to download the google authenticator app.
- 2. If you don't have the app on your device you can click on the highlighted Operating system of your device to be taken to the respective app store to download google authenticator.
- 3. Either the QR Code or the code number can be used to enable google authenticator.

Step 6: Once you have scanned the Qr Code or entered the code number click on "continue" button on JN Live

	Enable Goo	ogle Authenticator	
	About the Google Authenticator app		
	To continue your Google Authenticator setup, click <u>Android, IOS</u> , or <u>Huawei</u> to download the app.		
Then use the configured authenticator application to scan this QR code or enter the following code number			
ť		Code Number 4828 89B8 47D4 D60D C7C0 CFFA F3A0 F757 1. Scan code or copy the code above	
		Cancel	2. Click continue

Step 7: Your Google Authenticator app will display a confirmation code, retrieve that code, and navigate back to JN Live.



Step 8: Enter that code in JN Live in the provided boxes then click continue.



N.B. If the incorect code is entered don't worry you have two more attempts to enter the correct one.

	0		
	User Verification		
	Enter the confirmation code displayed in the Google Authenticator App		
	2 4 5 4 3 4		
You've entered an incorrect code. Please try again. You have 2 attempts left.			
	Cancel Continue		

Step 9: Google Authenticator has been successfully set up.

\bigcirc	\bigcirc
VERIFY MOBILE NUMBER	ENTER THE TOKEN
S Google Authenticator applic	or app Activated
Please wait you are bein	ing redirected to the dashboard

Step 10: You will be redirected to the dashboard in a few seconds.

